



The Future Belongs to the Bold: Transform Your Workflows with TotalAgility

Take action for the future and achieve unparalleled efficiency, security and scalability with Tungsten Automation.



What's the Cost of Doing Nothing in Workflow Automation?

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Have you started transforming your business with Intelligent Automation (IA) that's driven by Artificial Intelligence (AI)? Wherever you are on your journey, now's the time to push forward.

By not acting soon, you could miss out on benefits in cost, security, innovation, scalability and collaboration. It could also mean falling behind the competition.

The Possibilities Are Beyond 'Business As Usual'
Sticking with the Transformation and Capture solutions you know doesn't always lead to growth. There's long-term security in change.

So, what do you do – stay as you are or move forward with your digital transformation?

Scenario 1:

Stick with your current approach

You're facing a fast-moving market and your requirements change all the time. Inaction could leave you stuck with ineffective functionality, outdated security, unutilized data and analytics, and delays going to market.

It's why TotalAgility is crucial for moving forward.

Scenario 2:

A future with TotalAgility

By harnessing TotalAgility, you can drive your business' competitiveness in today's fast-moving market, unlocking benefits including:

45%

increase in revenue to capture new opportunities

39%

increase in customer satisfaction through improved customer service

42%

improved turnaround times

38%

reduction in costs by streamlining operations

Intelligent Automation is the Goal – and Solution

The opportunity is here

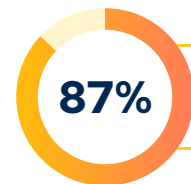
If you're fast to modernize, you could see yourself at the front of your market. AI-powered automation will help you on this journey, ensuring resilience and setting your business up for long-term success through digital workflow transformation.



56% of organizations consider process improvement to be a strategic goal, even in times of tightening budgets¹

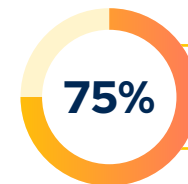
Why are organizations choosing to adopt IA now?

With economic shifts and the demand for rapid innovation and efficiency, IA is the long-term solution that minimizes errors and accelerates time to value.



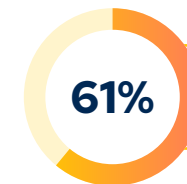
Operational and cost benefits

87% of respondents are motivated to adopt IA to improve operational efficiency.² IA boost operations by improving process governance, addressing talent shortages and achieving data security.



Strategic gains

75% of respondents are motivated to improve their automation investment ROI.² You can find additional value from your original investment by enhancing employee and customer experiences, and increasing productivity with IA.



Future proofing

61% of respondents are motivated to adopt IA to attract new customers.² Through scalable and adaptable solutions, as well as enabling personalized customer interactions, IA can ensure your organization stays impactful.

TotalAgility:

The solution that does it all

Power your digital transformation by choosing an integrated platform that harnesses AI to automate content-heavy workflows, deliver real-time business insights and create seamless workflows. Combining industry-leading intelligent document processing and process orchestration capabilities with generative AI, you'll experience end-to-end results for a lower total cost of ownership.

For leading organizations already on their transformation journey, take the next step and start embracing AI and end-to-end automation.

It's a new era for software interaction

Generative AI-powered Copilots can transform how you interact with our software accelerating time to value, empowering you to extract, analyze, and act faster than ever before. Crucially, it also revolutionizes your decision-making and streamlines complex processes for non-technical users.

By improving operational efficiency, reducing costs, enhancing customer experiences, and empowering employees, IA addresses core business challenges to unlock long-term value. With the added capabilities of generative AI, IA's power and potential will continue to grow.

41%

enhancement of efficiency and quality
through the adoption of a unified intelligent
automation platform.

In the Real World

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Tungsten Automation is already helping organizations save time and costs, improve scalability and enhance security with TotalAgility.

Deutsche Rentenversicherung automates incoming mail

When the company outgrew its Capture solution, it upgraded to TotalAgility and experienced **50% shorter** processing times, higher levels of data security and enhanced stability during peak workloads.

SMEG streamlines order processing and customer onboarding

Smeg implemented TotalAgility with RPA to streamline order processing and **improve overall efficiency**. This enhanced the customer experience and reduced onboarding costs.

P&N Bank transforms back-office operations

By implementing Tungsten TotalAgility and OmniFlow, P&N Bank enhanced its scalability, automating 90 processes, boosting productivity by **20%**, saving thousands of hours annually and ensuring **100% accuracy** in compliance with business rules.

Supporting and upskilling your teams

With Tungsten Automation's generative AI Copilots providing a natural language and conversational interface, TotalAgility reduces the need for deep technical expertise, making it even easier for users of all skills levels to accelerate their output and time to value. And we support your teams even further, with an online training portal offering self-paced modules and courses tailored to different user roles.



Four Pillars of **TotalAgility**

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1 Generative AI and Innovation



Harness native generative AI to accelerate time to value and simplicity in creating capture/transformation projects, and build capture solutions more efficiently.

What you get:

AI-powered document processing, pre-trained models, no-training extraction with no setup required, complicated table extraction, PII redaction, low-code designer.

What you achieve:

Faster deployment time, smarter decision making with better insights, effortless creation of new extraction models, more advanced data extraction techniques for ambiguous and inferred information.

2 Cloud Capability and Scalability



Modernize application architecture and scale with confidence using an optional flexible cloud architecture.

What you get:

Simplified operations in the cloud, automatic software updates, stateless, service-oriented architecture, continuous updates, remote access.

What you achieve:

Streamlined IT management and deployment, real-time collaboration, increased processing capacity, anywhere working, heightened security.

Four Pillars of TotalAgility

3 Security and trust



Uphold robust security and unwavering trust.

What you get:

Single sign-on, secure audit trails, flexible data retention, a platform that was named a Leader in intelligent automation, intelligent document processing, unstructured document processing and process orchestration by several key analysts.

What you achieve:

High standard of data integrity, adherence to premier industry security standards, and automated compliance with regulatory frameworks.

4 Workflow automation and collaboration



Foster seamless collaboration as people work together to build solutions.

What you get:

Access to 300+ pre-built connectors and solutions, modular no-code tools, advanced document processing, now native capabilities, including solution rollback, automatic deployment and GitHub integration.

What you achieve:

Extended automation capabilities across departments with multiple developers able to work concurrently on solutions to improve productivity and accelerate innovation.

There's More to Your Technology Than You Know

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Are you ready to be bold? Now's the time to take action and elevate your processes.

Leveraging the Tungsten Automation AI-driven intelligent automation platform, we create a solution that's right for you so you can start to redefine your workplace with familiar technology. Whether that's automating content-heavy workflows for increased efficiencies or delivering real-time business insights for improved CX – our AI automation solutions streamline and innovate your digital processes.

Visit Genus' TotalAgility Resource Hub!

Contact Your Genus Team of Tungsten Experts!
sales@genustechnologies.com

Genus Technologies makes your transition from Tungsten Capture to TotalAgility seamless. With 25+ years of expertise in intelligent automation and Tungsten platforms, we tailor migration strategies that reduce risk, maximize ROI, and accelerate your path to AI-powered efficiency.

From planning to deployment, Genus ensures a smooth move, so you can modernize with confidence.



Contact us to get started.

We can help you understand how TotalAgility can drive transformation for the future success of your business.